# **Oracle Banking APIs**

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Feedback Configuration Guide

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### 1. Preface

### 1.1 Intended Audience

This document is intended for the following audience:

- Customers
- Partners

## 1.2 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <a href="http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc">http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc</a>.

### 1.3 Access to OFSS Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit

http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

#### 1.4 Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual.

The subsequent chapters describes following details:

- Introduction
- Preferences & Database
- Configuration / Installation.

#### 1.5 Related Information Sources

For more information on Oracle Banking APIs 19.2.0.0.0, refer to the following documents:

User Manual Oracle Banking APIs Installation Guide

## 2. Introduction

This document is intended for providing multilingual support in OBAPIs 19.2.0.0.0.

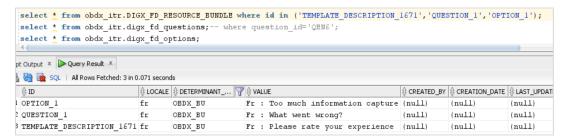
## 3. Feedback Multilingual Support Configuration

Multilingual Support is available to Feedback Module by following configuration

For each locale supported entry must be made in DIGX\_FD\_RESOURCE\_BUNDLE table. If no entry is present the default English will be shown.

Below key-value data needs to be maintained in table.

Name	Key	Locale	Value
Template Description	TEMPLATE_DESCRIPTION_< <template_id>&gt;</template_id>	fr/es/etc	Corresponding description in that locale
Question Description	QUESTION_< <question_id>&gt;</question_id>	fr/es/etc	Corresponding description in that locale
Option Description	OPTION_< <option_id>&gt;</option_id>	fr/es/etc	Corresponding description in that locale



Use below select queries to prepare insert scripts.

#### Change Template Description

The Template Description can be changed with below query. Replace locale column (ie. 'fr') with respective locale which needs support.

select 'insert into

DIGX\_FD\_RESOURCE\_BUNDLE(ID,DETERMINANT\_VALUE,LOCALE,VALUE) values ("TEMPLATE\_DESCRIPTION\_' || template\_id || "","" || DETERMINANT\_VALUE || "","fr",'

|| "" ' || template\_desc || "");' from digx\_fd\_feedback\_template where DETERMINANT\_VALUE in ('OBDX\_BU');

Above query will generate below insert script. Replace existing English description with corresponding locale description.

insert into DIGX\_FD\_RESOURCE\_BUNDLE(ID,DETERMINANT\_VALUE,LOCALE,VALUE) values ('TEMPLATE\_DESCRIPTION\_1003','OBDX\_BU','fr',' Please rate your experience');

#### • Change Questions Description

Repeat above step for Questions Table.

select 'insert into DIGX\_FD\_RESOURCE\_BUNDLE(ID,DETERMINANT\_VALUE,LOCALE,VALUE) values ("QUESTION\_' || question\_id || "","" || DETERMINANT\_VALUE || "","fr",' || "" ' || question\_desc || "");' from digx\_fd\_questions where DETERMINANT\_VALUE in ('OBDX\_BU');

#### • Change Option Description

Repeat above step for Options Table.

select 'insert into DIGX\_FD\_RESOURCE\_BUNDLE(ID,DETERMINANT\_VALUE,LOCALE,VALUE) values ("OPTION\_' || option\_id || "","" || DETERMINANT\_VALUE || "","fr",' || "" ' || option\_desc || "");' from digx\_fd\_options where DETERMINANT\_VALUE in ('OBDX\_BU');